

S.No	Reference No (Section No/page No) Content of the Tender	Query	Remarks & Corrigendum
1	Section –I, Pg 2	The tender process to finalize the service provider is based on L1 commercials. However, we request that in the interest of successful and timely delivery, due weightage to varying technical strengths and capabilities of service providers may be given by adopting a quality and cost based selection process with 80 percentage weightage given to the technical capabilities and 20% weightage given to the commercial part of the bid.	No change
2	Section –I, Point No 5,Page 2, Last Date of Submission of Online Tender 09.06.2020 05:00 p.m.	We request to extend the submission date by 2 weeks after issue of corrigendum, as it is difficult to get things done in such a short time after the Corrigendum during this COVID situation.	No change
3	Section –III Point No-5,Page -4 The Bidders will have to deposit Earnest Money deposit (EMD)/(Bid Security Refundable) as given in Section I (page 2) which is to be paid through online mode. Other mode of payment will not be considered.	We request for EMD payment through RTGS/NEFT only as other forms of payments are not possible in current scenario of lockdown due to COVID-19.Please provide the following for the processing of EMD 1. PAN 2. GST 3. Account details	All payment is to be paid in online mode only and all online options will appear automatically while filling e-tender at eproc.punjab.gov.in
4	Section III Point No-6, Page 4 E-tender processing fee (Non-Refundable) as applicable shall be paid strictly through online mode. Other mode of payment will not be considered.	There is no mention of Tender processing fees amount in the Tender Document. Are Tender processing and Document fees the same. Please clarify	Tender Document fee will be as per tender document and tender processing fee will be as per e-tender website and all payment is to be made through online mode only
5	Section III Point No-9, Page -4 All bids are to be submitted online and no manual receipt of bids shall be entertained	Please clarify whether the Tender response document along with various other requested documents needs to be submitted via email to the email ID mentioned below: ccell.psbte@nic.in .If not, then please let us know where do we need to submit our response document for this tender.	Stamped and signed copy of tender document along with all supporting documents is to be uploaded on e-tender website in single PDF File

6	<p>Section IV,Point No-1,pg5, The Board intends to select a bidder with previous relevant experience in Conducting "Computer Based/Internet Based Online Examination(CBT/IBT)", in any State/Central Board, University, Deemed University and Educational Institutes formed under relevant Central/State Government Act, or any national examination conducted by examining bodies under centre/state government control to execute Computer Based/Internet Based Online Examination(CBT/IBT). The bidder's annual turnover during last three years (i.e. 2016-17, 2017-18 and 2018-19) should be more than Rs. 15 Crores per year alongwith the affidavit that turnover is related to Computer Based/Internet Based Online Examination(CBT/IBT) only related work such as online examination. Only Tenders received as per schedule given in section I (Page 2) will be eligible for consideration as per Tender Notice and shall be further subject to the following terms and conditons</p>	<p>1) bidders with experience for country wide e-governance education ERP implementation with more than 1000 schools/ colleges should be allowed</p> <p>2)Request to change the Term "Annual" to "Average" turnover for last 3years</p> <hr/> <p>To get the best of Vendors we request that as the turnover requirement from Computer based/ Online exams is very less, this should be increased to Rs. 100 Crores average for the last 3 years i.e.2019 -20, 2018-19, 2017-18</p> <hr/> <p>Does that mean the revenue generated by Computer Based/Internet-Based Online Examination(CBT/IBT) only for the three specified years (20-16-17, 2017-18 & 2018-19) must be minimum Rs15crores?Please clarify.</p> <hr/> <p>Due to the nationwide lockdown, it would not be possible to get the affidavit. Therefore we request you to allow to submit the self-declaration on our letter for the same and once the lockdown is over we can give the document in the form of affidavit if required by the department, alternatively we can submit the CA certificate confirming incoming from CBT/IBT along with Balance sheet and P&L for the said period.</p>	<p>Corrigendum-1 Section IV,Point No-1,page 5, The Board intends to select a bidder with previous relevant experience in Conducting "Computer Based/Internet Based Online Examination(CBT/IBT)", in any State/Central Board, University, Deemed University and Educational Institutes formed under relevant Central/State Government Act, or any national examination conducted by examining bodies under centre/state government control to execute Computer Based/Internet Based Online Examination(CBT/IBT). The bidder's average turnover during last three years (i.e. 2016-17, 2017-18 and 2018-19) should be more than Rs. 15 Crores per year alongwith the affidavit/self-declaration that turnover is related to Computer Based/Internet Based Online Examination(CBT/IBT) only related work such as online examination. Only Tenders received as per schedule given in section I (Page 2) will be eligible for consideration as per Tender Notice and shall be further subject to the following terms and conditons</p>
7	<p>Section IV Point No-2 Page -5: The bidder must have ISO 9001, ISO 27001 and CMMI (Capability Maturity Model Integration) level 3 Certification and the software should have been developed under CMMI level 5 certification</p>	<p>We suggest that the CMMI level 5certificate should be issued in the nameof the bidding organization and theSoftware cannot be developed underCMMI level 5 certificate – this ensures that the Bidding Organization takes fullresponsibility of the Exam software andcan customize it if required – Request to Please change this condition accordingly</p>	<p>Corrigendum-2 Section IV Point No-2 Page -5: The bidder must have ISO 9001, ISO 27001 and CMMI (Capability Maturity Model Integration) Level 3/Level 5 Certification and the software should have been developed under CMMI level</p>

		Since the Project involves substantial effort in terms of service delivery, we request CMMI level 5 in Services to be added	5 certification
8	<p>Section –IV Poin No-4 Page No-5</p> <p>Each e-tender should be accompanied with Earnest Money as given in Section I (page 2), which is to be paid through online mode. Other mode of payment will not be considered as mentioned in Section III(5). No concession/ exemption regarding deposit of earnest money will be given on any ground, what so ever and tenders not accompanied with Earnest Money will be rejected straightway</p>	As Rs. 10 Lakhs is a large amount we request that Vendors be also allowed to submit this as a Bank Guarantee as per Standard Tender policy with all Government institutes and organizations – The scanned copy of the Bank guarantee can be uploaded online and the physical copy couriered once the Lockdown is lifted	No change
9	<p>Section IV-Point No 7 Pg5</p> <p>Rate should be quoted for the complete work (Admit Card Generation, Question Paper Generation, Venue /Exam Center booking, Conduct of Exam and Subject-wise Result Declaration) of each student of “Commercial Bid”, inclusive of all expenditure and taxes, freight/ GST/ Toll taxes etc. as may be applicable at any time during the execution of the work.</p>	We request the “Commercial Bid”, to be exclusive of all expenditure and taxes, freight/ GST/ Toll taxes etc. Since the taxes attracted and its variation is a policy matter of State / Central Govt., we suggest that commercial rates may be called for excluding taxes. Taxes as applicable may be paid extra, as applicable at the time of invoicing.	No change
10	<p>Section IV Point No-8, Pg-5</p> <p>The successful bidder will have to deposit 10% of value of work order allotted as security for the due performance of the contract, in the form of bank guarantee (irrevocable and unconditional) or fixed deposit for duration of e-tender duly pledged in favour of the Secretary, Punjab State Board of Technical Education and Industrial Training, Chandigarh within 7 days from the date of issue of work orders failing which earnest money received with the tender will be forfeited and work will be entrusted to any other Service Provider without any</p>	We request to change the time frame for submitting the Security deposit from 7 days to 21 days. Also, we suggest forfeiture of EMD clause may be excluded.	No change

	notice. Tender once submitted will not be allowed to be withdrawn, altered, or cancelled in part or in whole. In case of forfeiture of earnest money, the decision of the Secretary of the Board shall be final. Amount of Earnest Money for successful bidder will be adjusted towards 10% security amount.		
11	Section IV Point No-13 Pg-6 The bidder should be a company/Trust/society registered in India under Indian Company Act, 1956/ The Partnership Act 1932/ Society Registration Act, 1860 and having undertaken similar operation of conducting online examinations in India. The bidder should participate as a single entity, no consortium or group companies will be allowed.	Request to Allow Consortium	No change
12	Section IV Point No-14, Pg-6 The bidder should have successfully executed at least three CBT/IBT projects with online examination/assessment in a single shift for 10,000 candidates at 60 - 70 locations for 20 different subjects OR two CBT/IBT projects with online examination/assessment in a single shift for 15,000 candidates at 60 – 70 locations for 20 different subjects OR one CBT/IBT projects with online examination/assessment in a single shift for 30,000 candidates at 60 – 70 locations for 20 different subjects during last seven years in India for Govt. Central or State University/ School Boards/ State Boards/ Public service Commission. Assignments of similar nature must include the major activities such as pre-examination work, organizing exam centers, conduct of computer based/internet based online examination , creation of question bank, evaluation of result, providing the data to the Govt. Central or State University/ School Boards/ State Boards/ Public service Commission in both soft and hard copy.	<p>School/College ERP Implementation with more than 1lakh students admission/enrollment shall be allowed</p> <p>To be fair to all vendors we request that as the Requirement is for Similar Activities i.e Pre-Exam Services, Conduct of Computer /Online based exam and Post exam services we request you to also consider recruitment exams of Govt and PSU organizations and to remove the requirement of 20 or more subjects as the requirement is to understand the Vendor's Technical capability</p> <p>We are an India based globally recognized eLearning solution provider. Our proposed Online Exam Portal matches all the requirements specified in the Tender document. We have accomplished many such projects in the African Continent but have not received any opportunities in India yet. So we request you to please clarify whether to be eligible, is it mandatory for the bidders to have these experiences in INDIA itself?</p> <p>As per our Understanding 20 Subjects means 20 unique QPs. Please clarify if our understanding is ok.</p>	The point is clear from the tender document

13	<p>Section IV Point No-15 page -7 The successful bidder shall give successful Performance Certificates as applicable in clause -14 given above of earlier similar Computer Based/Internet Based Online Examination(CBT/IBT) completed successfully. The bidder shall also give undertaking that the work carried out by him was completed fully and was never left in between. Bidder shall also specify the client name and their contact details.</p>	Should give completion certificate in accordance to the above agreed terms of countrywide school/college erp Implementation	
14	<p>Section IV Point No-16 Page 7 The bidder should have experience of CBT/IBT online examination for at least 2 years or more. Work Orders from clients with authorized signatures showing the date of award alongwith contact details of the client should be attached.</p>	<p>Should give completion certificate in accordance to the above agreed terms of countrywide school/college erp Implementation</p> <p>To get better technically qualified vendors we request to please increase this from 2 years to 10 years</p>	No change
15	<p>Section Iv Point No-17, page 7 Annexure II The bidder should have signed contract /MoU with exam centers across India. Copy of signed contract /MoU to be submitted (in case of own centres , proof of engaging the same for an exam should be submitted) for the nodes between 10,000 - 15,000</p>	<p>Should give completion certificate in accordance to the above agreed terms of countrywide school/college erp Implementation</p> <p>We assume that Vendors can submit a self Declaration about the Nodes that they have a tie up for - with a confirmation that they have the MOUs in place which can be submitted by the Successful bidder – as submitting the scanned copies of so many thousands of MOUs would not be possible on the Eproc site</p>	<p>Corrigendum-3 Section IV Point No-17, page 7 Annexure II The bidder should have signed contract /MoU with exam centers across India. Copy of signed contract /MoU to be submitted (in case of own centres , proof of engaging the same for an exam should be submitted) for the nodes between 10,000 - 15,000. A self-declaration in this regard may be submitted</p>
16	<p>Section IV Point No-18 page-7 Overall staff strength at the time of submission of bids should be (Project management/ Development/</p>	<p>Request you to make the staff strength to 80-100</p> <p>Handling such large projects requires a large Team – hence we request you to please increase the Full Time Employee</p>	No change

	<p>Quality Assurance /Implementation/ Operations) should be between 300-500. The bidder should submit certification of Overall staff strength at the time of submission of bid. Officers of the Board may inspect the premises of the bidder in order to verify the particulars.</p>	<p>Strength from 300 to Minimum 1000 employees – along with the HR Head declaration the EPF certificate should also be submitted as proofs</p>	
17	<p>Section IV Pont No-20,Page 7 No advance shall be made to the bidder. Statutory taxes like T.D.S. etc. shall be deducted at source as per provisions of the Income tax Act or any other Act applicable and certificate of such deduction made in each year shall be furnished to the bidder.</p> <p>Payment will be made as per following schedule:</p> <ol style="list-style-type: none"> a) 20% amount of the total order value shall be paid within 30 days after successful completion of of first 10 days of Computer Based/Internet Based Online Examination (CBT/IBT)examination b) 20% amount of the total order value shall be paid within 30 Days after successful completion of of next 10 days of Computer Based/Internet Based Online Examination (CBT/IBT)examination c) 30% amount of the total order value shall be paid within 30 Days after successful completion of of Computer Based/Internet Based Online Examination(CBT/IBT)examination d) Balance 30% amount of the total order value shall be paid after successful evaluation of subject wise result. e) Payment shall be released on receipt of the original bills. 	<p>Requesting PSBTE& IT to confirm how many days the exams are anticipated to be conducted as it's said that after first 10 days 20% will be released, and another 20% after next 10 days of exams.</p>	<p>The point is clear from the tender document</p>

18	<p>Section IV Point No-23, page-8 In case a bidder surrenders the work after accepting the same, a penalty @25% of the work order value will be imposed on the amount of surrendered work and bidder shall be black listed and performance security will be forfeited after following due procedure.</p>	We request to change the penalty to 5% of exam value in place of 25%.	No change
19	<p>Section IV Pont No-24, Page 8 This examination is to be conducted for approximately 2 lacs examination papers of students. Overall number of students may vary by \pm 25%. Exam may be conducted in a single shift for 10,000 to 30, 000 candidates at 60 - 70 locations for 20 different subjects.</p>	<ol style="list-style-type: none"> 1. Please confirm expected / Likely Exam Date(s) 2. We assume exams will be required to be conducted only on Sat/Sun. Please confirm 3. Please confirm if the exam is to be conducted in Single or Multiple consecutive days 4. Please confirm if the exam is to be conducted in Single or Multiple sessions 5. If Two/multiple shifts please confirm if the same candidate will take both exams with same admit card or both shifts will have unique candidates, please confirm 6. How many such exam event/drives are expected to happen in a year? 7. Please share historic trend of city wise candidate counts for various Online exams 	<ul style="list-style-type: none"> • The exams will be starting from 1st July onwards • Exams will be conducted on all days • The exams will be conducted In multiple sessions • The same candidate will take the multiple shift exam • Exams are conducted twice a year
20	<p>Section IV Point No-25 page 8 The time schedule shall have to be strictly adhered to for the execution of the Computer Based/Internet Based Online Examination(CBT/IBT). In case of delay, a penalty of Rs. 5000/- per day will be imposed subject to a maximum penalty of 10% of the amount of the Bill.</p>	<p>Request PSBT to consider the following: The total cumulative penalty/liquidated damages to be restricted to 5% of the total invoice value .The Bidder should be given an opportunity of being heard/ rights of representation and a cure period of 30 days before imposing such penalty</p> <p>We request to change the maximum penalty to 5 % of exam value in place of 10%.</p>	No change
21	<p>Section IV Point No-26, Page –no-8 The Firm should be responsible to make all arrangements for conducting Computer Based/</p>	We request you to clearly specify the requirements for Security, Secrecy and Safe custody of the data like duration of safe custody.	No change

	Internet Based Online Examination (CBT/IBT) and to ensure complete security, secrecy and safe custody of all forms of data.		
22	Section IV Point No27 Page No-8 Upon completion of work, the Firm shall furnish an undertaking that test data shall not be given/transferred to any person/firm/agency. In case any discrepancy/ breach is noticed by the Board, the firm will be blacklisted and appropriate befitting penalty/ action in court of law including criminal proceedings shall be initiated by the Board.	We Request Removal of below Clause In case any discrepancy/ breach is noticed by the Board, the firm will be blacklisted and appropriate befitting penalty/action in court of law including criminal proceedings shall be initiated by the Board.	No change
23	Section IV Point No-28, Page-8 Data of examinees for current examination will be provided by the Board, successful bidder will do pre-examination activity and evaluate the feasibility of CBT/IBT for each student as per their current location within one week of issue of order to the firm. While doing this evaluation mobile number/email address of all students should also be taken. All pre-examination phase processes shall be carried out by the selected bidder in consultation with PSBTE&IT.	As per clause 7 of CONDITIONS GOVERNING THE TENDER, Application to be received by the examination board. We request you to clarify do we have to collect candidates mobile number/email address. We wanted to confirm that we will need to open application portal for receiving candidates mobile number/email address.	The point is clear from the tender document
24	Section IV Point No-31, Page -8 The successful bidder shall securely install and implement Question Bank in English language for mock test.	The question bank for Mock test will be made available by PSBTE&IT? And that there is no requirement for Hindi Language - Kindly confirm	The point is clear from the tender document
25	Section IV Point No-32,page-8 PSBTE&IT shall provide 'Question Bank' to bidder for each trade in excel format. Name of trade, subject and chapter shall be defined along with each question. This question Bank will be in English language only. The successful bidder shall enable their software to create question paper for each	Kindly confirm that the exam will be conducted only in English? If No, then is the translation under the scope of the Bidder? Kindly clarify	The point is clear from the tender document

	trade/ subject on an on-demand basis. The software shall be able to create question paper by randomly selecting questions/options from 'Question Bank' for applicable trade/ subject. The number of questions to be included for the trade subject shall be provided by PSBTE&IT. The examination software/ system must generate and display question paper for the desired trade/ subject from the question bank provided by PSBTE&IT. While selecting the questions from the question bank, system should ensure that questions selected for various examinations shifts are in randomized manner to minimize duplicity of the questions in question paper.		
26	Section IV Point No-35,Page-9 The successful bidder shall calculate marks obtained by each student in respective exam as per the answer key provided by PSBTE&IT. The software should have capability to import/enter the subject wise answer key post examination. The data also need to be uploaded to a server at the Master Control Facility of service provider.	Our Assessment supports answer key upload post examination. This activity needs to be performed by the authorized personnel from PSBTE. Kindly confirm if this suffices.	The point is clear from the tender document
27	Section IV Point No-36,Page -9 The successful bidder's software must have provision for elimination of any incorrect/ out of syllabus questions while evaluation. PSBTE&IT shall provide/ facilitate for listing such questions post examination. The system must also be able to normalize marks and accommodate for providing moderation marks as per limits set by PSBTE&IT.	It's assumed that the formula for normalization and corresponding guidelines will be shared by PSBTE& IT. Kindly confirm.	The point is clear from the tender document
28	Section IV Point No-38 Page-9 The successful bidder should be able to record and backup each candidate's response after the examinations. The successful bidder shall archive the	Requesting PSBTE& IT to kindly confirm the duration for which the data is required to be archived.	Corrigendum-4 Section IV Point No-38 Page-9 The successful bidder should be able to record and backup each candidate's

	<p>result and other examination data for future references after specified time, as per requirement of PSBTE&IT. The successful bidder should be able to hand over the responses/data/ subject wise result of students / responses marked by student for each subject/ subject wise attendance of each student to PSBTE&IT immediately (same day) after the candidate's response upload from local exam server.</p>	Data retention is done as long as the contract is valid.	<p>response after the examinations. The successful bidder shall archive the result and other examination data for six months from the date of declaration of result. The successful bidder should be able to hand over the responses/data/ subject wise result of students / responses marked by student for each subject/ subject wise attendance of each student to PSBTE&IT immediately (same day) after the candidate's response upload from local exam server.</p>
29	<p>Section IV Point No-42 ,Page-9 The proposed software solution must have been developed in house by the bidder and the bidder shall own the complete source code of the software being used for conducting the Online Examination. The software should have role based security mechanism. Bidder will have to make customized modification in the software as per the requirement of the Board.</p>	Modification in the software as per the requirement is subject to discussion/ feasibility check between bidder & Customer and should be mutually agreed.	No change
30	<p>Section IV Point No- 46,Page-10 All the disputes shall be subject to the jurisdiction of the Chandigarh. Section IV Point No- 46,Page-10 Any deviation from these conditions will be liable to disqualify the bidder.</p>	Request you to please confirm on these clauses so that our Legal dept can accordingly look into these as its not mentioned in the tender In case of Dispute – Request PSBT to consider as follows: The case may be referred to the Arbitrator who shall be appointed after mutual discussion between PSBT and the Contractor, who will be sole arbitrator or presiding arbitrator as the case maybe and the proceedings will be conducted in accordance with procedure of The Arbitration and Conciliation Act, 1996”.	No Change
31	<p>Section IV Pont No 48,Page-10 The successful bidder shall develop a comprehensive examination schedule / plan taking into account the total number of trades, subjects, locations, Covid19</p>	<p>Requesting PSBTEIT to kindly confirm:</p> <ol style="list-style-type: none"> 1. Covid-19 guidelines mention Social distancing as a parameter. It's assumed that the distance between 2 Candidates in a venue is adequate. 	<p>Corrigendum-5 Section IV Pont No 48,Page-10 The successful bidder shall develop a comprehensive examination schedule /</p>

	<p>guidelines issued by Centre Government /State Government and students enrolled for CBT mode of examination. The bidder shall ensure that each student get sufficient time between two examinations, and students should be allotted exam centers in each district of Punjab in such a way that each student shall have to travel locally or to a reasonable distance for appearing in the exams. In states other than Punjab no. of exam centers will depend upon the strength of students in that state or adjoining state.(Please note that any exceptions shall be agreed to upon and approved by PSBTE&IT). The successful bidder shall issue admit cards with detailed required instructions/ information to the students appearing for exam at Exam Centers through online portal (printable and downloadable), for all students as per the format approved by PSBTE&IT. Intimation regarding examination should also be sent to students through SMS and email one day prior to the examination.</p>	<ol style="list-style-type: none"> 2. Candidate data would be provided by PSBTEIT and will contain the Photograph and Signature for Admit Cards. Kindly confirm 3. The scheduling (allocation of city and venues) to candidates will be done as per a pre-defined logic and will be shared by PSBTEIT. Kindly confirm 4. Avoid Hand Frisking - preferably no metal detector as well 5. Gloves for candidates and hand sanitizers 6. No use of hard copies in centres for any purpose. Can candidates get own paper and pen/pencil for usage during the test which should be destroyed on way out 7. Thermal scanning 8. Mandatory Aarogya Setu app check <p>We wish to clarify that By Covid-19 guideline what departments means, we understand that social distancing and sanitization is required, does department also want:</p> <ol style="list-style-type: none"> a. hand sanitizer b. gloves c. mask d. Temperature checking to be done for each candidate before they enter the examination. <p>If above is required please confirm as all components mentioned above has separate cost attached to it.</p>	<p>plan taking into account the total number of trades, subjects, locations, Covid19 guidelines (Social distancing/Thermal Scanning/ Covid App /Hand Sanitisers) of issued by Centre Government /State Government and students enrolled for CBT mode of examination. The bidder shall ensure that each student get sufficient time between two examinations, and students should be allotted exam centers in each district of Punjab in such a way that each student shall have to travel locally or to a reasonable distance for appearing in the exams. In states other than Punjab no. of exam centers will depend upon the strength of students in that state or adjoining state.(Please note that any exceptions shall be agreed to upon and approved by PSBTE&IT). The successful bidder shall issue admit cards with detailed required instructions/ information to the students appearing for exam at Exam Centers through online portal (printable and downloadable), for all students as per the format approved by PSBTE&IT. Intimation regarding examination should also be sent to students through SMS and email one day prior to the examination.</p>
32	<p>Section IV Point No-50,Page-10 The successful bidder should have its own or leased infrastructure in computers, appropriate technology,</p>	<p>We understand that Sanitization of center & labs are required after every shift. We wanted to understand that does department want it to be chemically cleaned by "sodium</p>	<p>The point is clear from the tender document</p>

	<p>hardware and software, trained staff, adequate security measures and due diligence. The required Hardware, Software, networking shall be installed by the successful Bidder on lease/rent basis, whose cost would be covered under the commercial bid. However, all operations related to conducting examination at the centers, shall be liability of the successful bidder. Each of the identified centers will be vetted and certified by authorized PSBTE &IT personnel and the successful bidder. The selected bidder, as per the requirements and directives from PSBTE&IT, shall setup systems at the required Exam Centers across the state of Punjab as well as outside the state of Punjab ensuring that at least 10% extra systems are available as backup per shift. Also each examination center should be sanitized as per Covid19 guidelines issued by Centre Government /State Government after every shift of examination.</p>	<p>hypochlorite disinfectants" as mentioned in MHA guidelines.</p>	
<p>33</p>	<p>Section IV Point N0-51,Page-11 Requirement for every student shall be provisioned with one individual computer node for appearing in the examination. The detailed specifications of user computer node is provided in table below:</p> <p>Processor -CPU Speed should be 1.5 GHz or above RAM -2 GB or higher Screen Resolution -1024X768 or better Operating System -Windows 10 or equivalent or higher version with appropriate Service Pack Browser and Browser Setting -Internet Explorer 7.0 or above as supported by above Operating Systems Java Script enabled Pop-up blocker disabled Proxy disabled (Direct Internet)</p>	<p>1. NSEIT uses its own proprietary software (SPS-Secured Provisioning System) for conducting CBT which should suffice, Please confirm. 2. Please confirm Operating System -Linux is accepted or not?</p> <hr/> <p>The benchmark response time is 3-4 seconds for LAN based assessment. Kindly allow the response time of 3 to 4 seconds.</p>	<p>Corrigendum-6 Section IV Point N0-51,Page-11 Requirement for every student shall be provisioned with one individual computer node for appearing in the examination. The detailed specifications of user computer node is provided in table below:</p> <p>Processor -CPU Speed should be 1.5 GHz or above RAM -2 GB or higher Screen Resolution -1024X768 or better Operating System –Linux/Windows 10 or equivalent or higher version with appropriate Service Pack Browser and Browser Setting -Internet</p>

	<p>USB disabled</p> <p>Performance and Security Criteria</p> <ul style="list-style-type: none"> • -Must support examination portal without any perceivable degradation in performance • Response time for question/page loading must be less than one second • All responses to be acted upon in real time • Necessary settings must be done to disable access to any outside content/ web browsing or medium for malpractices during examination 		<p>Explorer 7.0 or above as supported by above Operating Systems Java Script enabled Pop-up blocker disabled Proxy disabled (Direct Internet) USB disabled</p> <p>Performance and Security Criteria</p> <ul style="list-style-type: none"> • -Must support examination portal without any perceivable degradation in performance • Response time for question/page loading must be less than one second • All responses to be acted upon in real time • Necessary settings must be done to disable access to any outside content/ web browsing or medium for malpractices during examination
<p>34</p>	<p>Section IV Point 55,page-12 All Examination Venues shall be installed with CCTV surveillance system. CCTV camera must capture Examination Venue activities from 30 minute before the examination to 30 minutes after the completion of examination. CCTV surveillance must be made functionally available in such a way that all candidates are covered under the surveillance setup. CCTV footage shall get recorded to a central system and the recording must be kept safe for at least 6 months from the date of examination. CCTV footages, CCTV live streams and other relevant data shall be submitted/ provided by the bidder upon request from PSBTE&IT.</p>	<p>CCTV footage will be retained for 6 months from the date of examination. This will be as per "Customer Data Handling" clause in the contract. Any customer data including CCTV footage will be retained till the expiry of the contract.</p>	<p>The point is clear from the tender document</p>

35	Section IV Page No 13 Internet Based Testing	Requesting PSBTE& IT to confirm what percentage of candidates are expected to appear through this mode of exam?	No change
36	Section IV Point No-66, Page No-13 The software should be secured and compatible for Laptops / Desktop with web camera and microphone. It should have mobile based apps for Android/iOS	PSBTE& IT to kindly reconsider the Mobile solution requirement with remote proctoring as it is most vulnerable to any security breach.	
37	Section IV Point No-70, Page No-13 Software must have inbuilt features as below: <ul style="list-style-type: none"> • System should take pictures of user assessment screens to detect any anomalies during the exam and these pictures should be part of logs and submitted to department. • On selection Proctor should be able to hear audio of the entire duration of the exam. • Live exam progressive streaming of student should be done. • Head movement detection should also be captured. • Geo Location of Candidates Identification should be made. • System should have virtual invigilation. 	Requesting PSBTE& IT to confirm the frequency of screen capture. Please confirm if this is for CBT Exam or Internet based exam or for Remote Proctoring ?If remote proctoring is carried out then Audio and video will be recorded .Recording would be shared later. For Remote Proctoring the Institute will need to inform the candidates of the system bandwidth requirement and to ensure they have battery backup so the test should not stop midway. Please confirm if the requirement is for AI based remote proctoring or Human Based remote proctoring. We assume if this is Human based proctoring then a ratio of 1 :20 will suffice.	No change
38	Page -19 Proforma for Commercial Bid	We assume that Per Candidate per Exam means Per Scheduled Candidate per Exam who is issued an Admit card. Please confirm the break up of candidates between Computer based exam and Internet based exam. Should the pricing include Remote Proctoring? If yes please confirm if this would be AI based or Human Based Remote Proctoring. What would be the volume of candidates? Should the pricing include mobile Testing? What would be the volume of candidates ?GST if applicable would be charged extra as per the applicable rate We request prices to be accepted exclusive of taxes.	Kindly refer to the Section IV Point No 28 of the Tender Document.