## **TENDER DOCUMENT**

# for

# **Supply of Manpower**



Rs. 500/-THE PUNJAB STATE BOARD OF TECHNICAL EDUCATION AND INDUSTRIAL TRAINING, Plot No. 1-A, Sector 36-A, Chandigarh.

### **Tender Notice**

The Punjab State Board of Technical Education and Industrial Training invites sealed quotations in two bids i.e. Technical bid and Financial bid from experienced and eligible registered / licensed manpower service providers for providing skilled / unskilled persons required for various services and job work, on contract basis initially for the period of one year, which may be extended further after mutual agreement between Board and service provider. The interested service provider can submit the tender documents complete in all respects along with earnest money deposit of Rs. 20,000/-(Rupees Twenty thousand only) through demand draft / pay order in favour of the Secretary, Punjab State Board of Technical Education and Industrial Training payable at Chandigarh and other requisite documents. The tender document can be obtained on all working days from the office of the Punjab State Board of Technical Education and Industrial Training, Plot No. 1-A, Sector 36-A, Chandigarh on payment of Rs. 500/-(Rupees five hundred only) by depositing cash in the Board (Attach Board's receipt) / Demand draft, towards the cost of one tender document. Tender document can also be downloaded from the Board's website www.punjabteched.com and in such a case the service provider shall deposit the cost of tender in the form of demand draft in favour of the Secretary, Punjab State Board of Technical Education and Industrial Training payable at Chandigarh along with submission of the tender. The rates are to be submitted on the prescribed format through sealed envelope superscripted with "Quotation for Supply of Manpower". Tenders must be submitted latest by 18.07.2017 upto 5.00 PM and put in the tender box placed at Reception hall of Board Premises i.e. at Plot No. 1-A, Sector 36-A, Chandigarh. Incomplete & conditional quotation shall be summarily rejected.

## A. GENERAL INSTRUCTIONS:

Service provider must submit their bids in two separate envelopes. First envelope should contain **Technical bid** and second envelope should contain **Financial Bid**. It must be noted that at first stage only the technical bids will be opened and after the evaluation of technical bids, the financial bids will be opened only for the eligible service providers. The tenders of ineligible service providers shall be summarily rejected in the evaluation process.

#### **Envelope-1 (Technical Bid)**

The sealed envelope with "Quotation for supply of Manpower" clearly written on top of envelope addressed to The Secretary, Punjab State Board of Technical Education and Industrial Training, Plot No. 1-A, Sector 36-A, Chandigarh must reach the Board office up to 5.00 PM on dated 18.07.2017.

#### This envelope of Technical bid must contain the following:

- a) Duly filled, signed & stamped tender document by the service provider.
- b) Demand draft / pay order of Rs. 500/- (Rupees five hundred only) drawn in favour of the Secretary, Punjab State Board of Technical Education and Industrial Training Payable at Chandigarh, as cost of tender document (In case of downloaded tender document only). In case the service provider has already deposited the tender document fee of Rs. 500/- with the Board, then the Board's receipt's copy may be attached.

- c) Demand draft / pay order of Rs. 20,000/- (Rupees Twenty thousand only) drawn in favour of the Secretary, Punjab State Board of Technical Education and Industrial Training Payable at Chandigarh as earnest money of this tender.
- d) Copy of the Service Tax Registration certificate.
- e) Copy of EPF certificate allotted by the Provident Fund Commissioner.
- f) Copy of ESI registration certificate allotted to the firm by ESI Corporation.
- g) Copy of PAN / GIR card allotted by the Income Tax department to the service provider.
- h) Copies of Income Tax return for last three financial years i.e. 2013-14, 2014-15, 2015-16.
- i) List of clients.
- j) An undertaking in the prescribed format.
- k) Any other requisite document(s) as mentioned in the tender document.
- 1) The bidder should have completed all GST (if applicable) related procedures, since the payment will be made as per new GST (if applicable) rates applicable.

**Technical Bids** shall be opened at 11.00AM on the next day i.e. 19.07.2017 in the presence of the Service providers or their authorized representatives intending to attend the opening. Any tender received later than the time and date of receipt of the bids, shall be rejected.

#### **Envelope-2** (Financial Bid)

The financial bids will be opened at later stage only after evaluation process of technical bids is finalised / completed.

Both the envelopes (containing **Technical bid** & **Financial bid**) should be inserted in the main envelope which should be sealed, superscripted with words "Quotation for supply of Manpower" and addressed to the Secretary, Punjab State Board of Technical Education and Industrial Training, Plot 1-A, Sector 36-A, Chandigarh.

## **B. TECHNICAL QUALIFICATION :**

- 1. The service provider must have achieved minimum average annual turnover of Rs. 5 crore (attach proof) during last three financial years (2013-14, 2014-15, 2015-16) for similar kind of work in any Government organization / Public sector.
- 2. Copy of registration of having registered as Facility Management Company with the Registrar of companies, Government of India or appropriate registration authority (Labour commissioner)
- 3. Audited Balance Sheet of last three financial years i.e. 2013-14, 2014-15 and 2015-16 (attach proof).

- 4. The service provider should have 50 or more employees on roll in at least 3 running contract / project in Govt / Semi Govt / Public sector each and at least total 400 employees or above employees on roll in the agency (self-attested copy to be attached).
- 5. The Service provider shall furnish copy of registration under Service Tax and Income tax giving its service tax & income tax registration number.
- 6. The Service provider should be registered with appropriate authority under employee provident fund and employees state insurance act (attach proof).
- 7. Preferably the service provider should be ISO certified (Please attach a copy of certificate) and should not be blacklisted by the Government.
- 8. The service provider should have its own bank account.
- 9. Bids from Joint Venture and subletting are not acceptable.

## C. TERMS AND CONDITIONS:

- 1. Sealed tender in the prescribed form complete in all respects along with EMD (Earnest Money demanded) and all requisite documents shall be dropped in the Tender box placed at reception hall of the Board (the Punjab State Board of Technical Education and Industrial Training, Plot No 1-A, Sector 36-A, Chandigarh).
- 2. The successful service provider will have to deposit a Security deposit @ 7.5% of total contract value, in the form of Bank draft / Bank guarantee from a nationalized bank in favour of Secretary, Punjab State Board of Technical Education and Industrial Training payable at Chandigarh covering the period of contract. In case, the contract is further extended beyond the initial period, Bank guarantee will have to be accordingly renewed by the successful service provider. The amount of security deposit will not bear any interest whatsoever.
- 3. The service provider should quote the rates of service charge figures in percentage (% age) as well as in words for all categories. No overwriting or cutting is permitted in the financial bid form. In such case, any cutting found in this form, the tender shall be summarily rejected. The tender form should be signed by the service provider himself/ themselves or his authorised person on every page.
- 4. Quotations must be unconditional. The conditional bids shall not be considered and will be out-rightly rejected in very first instance. Every page of the tender document including terms and conditions should be signed by the service provider with the seal.
- 5. The service provider shall give an undertaking to the Board not to charge any kind of fee from the persons to be sponsored for deployment in the Board. In case any complaint is received from the staff sponsored in this regard, the Board reserves the right to initiate action. The service provider will undertake to pay the approved wages to the persons deployed in the Board.
- 6. Payment to the service provider shall be made through an Account Payee Cheque/bank transfer for deployment of personnel.
- 7. Successful Service provider has to submit challan every month, on account of EPF and other statutory obligations having paid the said amount to respective authorities. A certificate to this effect is to be provided along with the claim by the agency.

The challan should pertain to the persons provided to the Board.

- 8. The Board will deduct Income Tax at source as provided under Income Tax Act, from the Service provider on the income comprised there in and other service charges, as per the instructions issued by the Government from time to time.
- Terms and conditions outlined in this tender document will have to be complied with 9. by the successful service provider. The provider should affix his signature in token of his acceptance of all terms and conditions. Besides the successful service provider should have to execute an agreement.
- 10. The Board reserves the right to have a panel made out of the tenders submitted and in case the service provider selected fails to do the job successfully or leaves the job in middle of the contract period, his security amount deposited will be forfeited and the next service provider will be offered the assignment for the remaining period of the first award of the contract.
- 11. The Board reserves the right to cancel/reject full or any part of the tender for which service provider do not fulfil the conditions stipulated in the general instructions and terms and condition and no correspondence thereof shall be entertained whatsoever.
- 12. The staff deployed provided by the service provider for day to day work will work under the supervision of the Secretary, Punjab State Board of Technical Education and Industrial Training.
- 13. Board reserves the right to accept or reject any bid irrespective of its being the lowest in the interest of the Board. In awarding the contract, interest of the Board shall be paramount and in this regard the decision of the Secretary, Punjab State Board of Technical Education and Industrial Training shall be final.
- 14. The contract will be awarded for a period of one year at the first instance and the date will be reckoned from the date of award of contract, unless it is curtailed or terminated by this Board owing to deficiency of service, substandard quality of temporary personnel deployed, breach of contract, reduction or cessation of the job requirements etc. On expiry of the said period of Contract, the period of Contract may be extended on mutual consent on the same rates and terms and conditions.
- 15. The Board, at present, has requirement of skilled officer / worker, unskilled worker as per the requirement of the Board and skilled / unskilled labour on daily wage (D.C. rate) basis. The requirement of the Board may increase or decrease during the period of contract also and the service provider would have to provide additional personnel, if required on the same terms and conditions.
- 16. The Board reserves right to terminate the contract during initial period also after giving a month's notice to the service provider.
- 17. Volume of work
  - a. Subject as hereinafter mentioned the Board does not guarantee any definite volume of casual labours or any particular pattern of service at any time through-out the period of contract at any place/location.

b. No minimum volume of casual labours to be engaged can be guaranteed during continuation of contract period of Service provider. The volume of workman is likely to fluctuate (increase or decrease) and service provider should note that no claim shall be entertained for the compensation arising directly or indirectly out of such fluctuations in the volume of workman to be handled during the contract period.

| Sr   | Name of   | Essential Qualification & Experience                 |
|--|-----------|--|
| No   | Category  |  |
| 1  | Skilled   | Qualification and experience as per the norms of the |
|  | Officer / | Govt/Board.  |
|  | Worker    |  |
| 2  | Unskilled | Qualification and experience as per the norms of the |
|  | Worker    | Govt/Board.  |
| Note: Required as per the minimum DC rates fixed by D.C. Chandigarh on per |           |  |
| day basis (to be revised time to time)                                     |           |  |

c. Scope of work:

The Board may require the services of qualified/eligible persons on different posts from time to time.

- 18. The Service provider shall also be liable to place an advertisement in the newspaper (as per the need/vacancies in the Board, so that a proper panel can be available). The expenditure of advertisement shall be reimbursed by the Board. The Board requires the minimum panel of three persons against each vacancy.
- 19. The service provider shall provide to the Board following documents in respect the personnel at the time of deployment to the Board:
  - a) Bio-data with photograph
  - b) Attested copy of matriculation certificate containing date of birth
  - c) Attested copies of Certificates of relevant qualifications and experience.
  - d) Character certificate from Class–I Gazetted Officer/Magistrate First Class/Group A Officer of the Central/State Government.

The person deployed shall be required to report for duty at 9:00 hrs in the office and would leave at 17:00 hrs, for 6 days of week with Sunday weekly off. One day wage shall be deducted, in case, person deployed is absent on a particular day but in case he/she comes late/leaves early on three occasions (15 minutes or above, upto maximum 2 hrs) one day leave will be deducted.

- 20. A claim is preferred to enable the Board to pass the bill of the service provider for that month. Service provider will also enclose the acquaintance roll with their bill for that month which will also be verified and certified by the Board from original documents to ensure that proper wages have been paid to the personnel concerned. The wages have to be paid by account payee cheques / direct bank transfers only.
- 21. The service provider shall replace immediately any of its personnel, who are found

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#### (Signature of Service provider)

unacceptable to this Board because of security risks, incompetence, conflict of interest, improper conduct, forgery etc. upon receiving written notice from this Board. Service provider will also be responsible for any misconduct, forgery, any illegal activity of his employees sent to the Board on duty along with the person concerned responsible for such illegal or immoral activities, legal / other proceeding (if any) as per the law will be initiated against the defaulter person as well as the service provider.

- 22. Since the Board is in the process of filling up of vacant sanctioned posts. These requirements shall be purely temporary and seasonal till the time the regular recruitment is done.
- 23. The persons deployed by the service provider shall not claim nor shall be entitled to pay, perks and other facilities admissible to casual, ad hoc, regular / confirmed employees of this Board during the contract period or after expiry of the contract.
- 24. The Daily wagers personnel deployed by the service provider to the Board shall at no time be treated as the employees of the Board and also shall have no claim to be regularized in the services of the Board. They shall remain the employees of service provider for all intents and purposes. But the service provider will not change the personnel once deployed by it in the Board without prior permission of the Board, as the frequent changes in deployment of daily wager/persons may hamper the day to day work of the Board.
- 25. The service provider shall have to change over or replace the daily wagers personnel as and when required by the Board whether or not such personnel are found guilty of any misconduct. It shall not be necessary for the Board to assign any reason to the service provider or the concerned person or any other person in respect of any such change and replacement required by the Board.
- 26. The service provider shall submit a copy of labour license obtained from the Labour commissioner along with the tender. Requirement of manpower will be intimated in writing separately by concerned officer of the Board. The contractor shall provide labour / workers as demanded.
- 27. The service provider will be responsible for making the payment through bank account directly to the supplied manpower by 5th of each month from his own sources and subsequently raise the bill for reimbursement which will be verified on the basis of actual amount disbursed and attendance etc otherwise a penalty of Rs. 5,000/- will be imposed on service provider for each day of fault.
- 28. The service provider firm should be financially sound and having annual turnover of Rs. 5 crores during the last three financial years.
- 29. The service provider shall be responsible for all injuries and accidents to persons employed by him. The workmen shall be insured against personal accidents arising out of and during the course of their duties. In the event of injury, illness or mishappening to any worker, the Board will not be liable to pay any compensation. The insurance cover shall include the liability under the workmen's Compensation Act.

- 30. The service provider shall abide by all the law of land including Labour laws (PF, Income Tax, Service Tax, GST (if applicable) or any other extra taxes levied by the Government) Companies Act, TDS liabilities, welfare measures of its employees and all other obligations that enjoin in such cases and are not essentially enumerated and defined herein, though any such onus shall be the exclusive responsibility of the provider and it shall not involve the Board in any way whatsoever.
- 31. In case the service provider does not follow the terms and conditions prescribed in this document, then service provider will be liable for penalty as prescribed by the competent authority of the Board.

Date: Place:

(Signature of authorized person) Full Name: Office Seal



#### THE PUNJAB STATE BOARD OF TECHNICAL EDUCATION AND INDUSTRIAL TRAINING

PLOT NO. 1-A, SEC. 36-A, CHANDIGARH PH. : 0172-2615385, 2622584-85 FAX : 2660734

#### **TECHNICAL BID**

|    | Last date of submission:<br>Name of work:  | 18.07.2017 (up to 5:00 P.M.)                                       |
|----|--|--|
|    |  | Supply of Skilled/Unskilled<br>casual labour / temporary<br>labour |
| 1. | Name of Service Provider:                  |  |
| 2. | Name of proprietor/Director                |  |
| 3. |  |  |
|    |  | ו (if any):  |
|    |  |  |
| 4. | •  | FAX No :   |
| 5. | E-Mail Address                             |  |
| 6. | License No. & Registration details(with do | cumentary evidence):   |
|    |  |  |
|    |  |  |
| 7. | PAN/GIR No                                 | (Attach attested copy)   |
| 8. | Service Tax Registration No.:              | (Attach attested copy)   |
| 9. | EPF Registration No:                       | (Attach attested copy)   |
|    |  |  |

| Built Drutt No.  |
|------------------|
| Date of Issue    |
| Name of the Bank |

14. Annual turnover of the last 3 financial years with balance sheets. (Attach certified copies) and also attach the income tax returns of these three years:

| Financial<br>Year | Amount (Rs. crores) | Remarks (if any) |
|-------------------|---------------------|------------------|
| 2013-2014         |                     |                  |
| 2014-2015         |                     |                  |
| 2015-2016         |                     |                  |

#### DECLARATION

15. I.....son/daughter/wife of Shri .....authorised signatory of the agency/firm Mentioned above is competent to sign this declaration and execute this tender document.

- 16. I have carefully read and understood all the terms and conditions of the tender and undertake to abide by them.
- 17. The information/documents furnished along with the above application are true /authentic to the best of my knowledge and belief. I/we am/are well aware of the fact that furnishing of any false information/fabricated document would lead to rejection of my tender at any stage besides liabilities towards prosecution under appropriate law.

| Date:  | Signature of authorized person |
|--------|--------------------------------|
| Place: | Full Name:                     |
|        | Seal:                          |



# THE PUNJAB STATE BOARD OF TECHNICAL EDUCATION AND INDUSTRIAL TRAINING

PLOT NO. 1-A, SEC. 36-A, CHANDIGARH PH. : 0172-2615385, 2622584-85 FAX : 2660734

#### **FINANCIAL BID**

Name of work: Supply of Skilled/unskilled casual labour.

1. Name of tendering Company/Firm/Agency:.....

#### 2. Components of wages:

- a. Basic (Prevalent D.C. Rates)
- b. Statutory Payments (EPF, ESI, Service Tax etc. at prevalent Rates)
  (Statutory Payments as applicable shall be reimbursed by the Board to the Service Provider on evidence of actual payment of these obligations by the service provider)
- c. Firm's quotation will be for the following component only:

| Service charges/commission of service provider: | %  |
|---|----|
| @ % of the total monthly bill (In numbers and   |    |
| words):   | () |

#### **Declaration by the Contractor:**

It is certified that I/we before signing this tender document have read and fully understood all the terms and conditions and undertake myself/ourselves to abide by them. I fully agreed and accepted the present rate and changed rate in time to time, all taxes as per government norms and terms and conditions of the Punjab State Board of Technical Education and Industrial Training.

| Date:  |  |
|--------|--|
| Place: |  |

#### Signature of the Service provider

| Name:               |
|---------------------|
| Designation: (Seal) |
| Address:            |
|                     |
| Phone No.(O)        |
| Mobile No           |
| Email Address:      |