TENDER DOCUMENT

FOR

COMPUTER BASED/INTERNET BASED ONLINE EXAMINATION

https://eproc.punjab.gov.in

CORRIGENDUM



Rs. 1000/-

THE PUNJAB STATE BOARD OF TECHNICAL EDUCATION AND INDUSTRIAL TRAINING (PSBTE&IT)

PHONE NO.0172-2612262, 2622586

Corrigendum

Modified Clauses of the e-Tender for Computer Based/Internet Based Online examination

- 1) Section IV, Point No-1,Page 5 The Board intends to select a bidder with previous relevant experience in Conducting "Computer Based/Internet Based Online Examination(CBT/IBT)", in any State/Central Board, University, Deemed University and Educational Institutes formed under relevant Central/State Government Act, or any national examination conducted by examining bodies under centre/state government control to execute Computer Based/Internet Based Online Examination(CBT/IBT). The bidder's average turnover during last three years (i.e. 2016-17, 2017-18 and 2018-19) should be more than Rs. 15 Crores per year alongwith the affidavit/self-declaration that turnover is related to Computer Based/Internet Based Online Examination (CBT/IBT) only related work such as online examination. Only Tenders received as per schedule given in section I (Page 2) will be eligible for consideration as per Tender Notice and shall be further subject to the following terms and conditions.
- 2) <u>Section IV, Point No-2, Page -5-</u> The bidder must have ISO 9001, ISO 27001 and CMMI (Capability Maturity Model Integration) Level 3/Level 5 Certification and the software should have been developed under CMMI level 5 certification.
- 3) <u>Section IV Point No-17, Page 7 & Annexure II-</u> The bidder should have signed contract /MoU with exam centers across India. Copy of signed contract /MoU to be submitted (in case of own centres, proof of engaging the same for an exam should be submitted) for the nodes between 10,000 15,000. A self-declaration in this regard may be submitted
- 4) <u>Section IV, Point No-38, Page-9</u> -The successful bidder should be able to record and backup each candidate's response after the examinations. The successful bidder shall archive the result and other examination data **for six months from the date of declaration of result**. The successful bidder should be able to hand over the responses/data/ subject wise result of students / responses marked by student for each subject/ subject wise attendance of each student to PSBTE&IT immediately (same day) after the candidate's response upload from local exam server.
- 5) Section IV, Pont No 48, Page-10 The successful bidder shall develop a comprehensive examination schedule / plan taking into account the total number of trades, subjects, locations, Covid19 guidelines (Social distancing/Thermal Scanning/ Covid App / Hand Sanitisers etc.) issued by Centre Government / State Government and students enrolled for CBT mode of examination. The bidder shall ensure that each student get sufficient time between two examinations, and students should be allotted exam centers in each district of Punjab in such a way that each student shall have to travel locally or to a reasonable distance for appearing in the exams. In states other than Punjab no. of exam centers will depend upon the strength of students in that state or adjoining state. (Please

note that any exceptions shall be agreed to upon and approved by PSBTE&IT). The successful bidder shall issue admit cards with detailed required instructions/ information to the students appearing for exam at Exam Centers through online portal (printable and downloadable), for all students as per the format approved by PSBTE&IT. Intimation regarding examination should also be sent to students through SMS and email one day prior to the examination.

6) <u>Section IV, Point N0-51, Page-11</u>- Requirement for every student shall be provisioned with one individual computer node for appearing in the examination. The detailed specifications of user computer node is provided in table below:

Processor	CPU Speed should be 1.5 GHz or above
RAM	2 GB or higher
Screen Resolution	1024X768 or better
Operating System	Linux/Windows 10 or equivalent or higher version with appropriate Service Pack
Browser and Browser Setting	Internet Explorer 7.0 or above as supported by above Operating Systems Java Script enabled Pop-up blocker disabled Proxy disabled (Direct Internet) USB disabled
Performance and Security Criteria	 Must support examination portal without any perceivable degradation in performance Response time for question/page loading must be less than one second All responses to be acted upon in real time Necessary settings must be done to disable access to any outside content/ web browsing or medium for malpractices during examination

Note: In the main Tender Document the clauses referred above may be ignored.